



21 February 2025

**Shane Anderson – Masters
in Service Systems Design**

Dear Sir/Madam,

With regards to student Shane Anderson who is currently applying to Aalborg University, Copenhagen, I can confirm the following information.

Shane is currently studying on the BSc (Hons) User Experience Design (UXD) programme here at Edinburgh Napier University. Shane joined Edinburgh Napier University in September 2023 as a Year 2 direct entry full-time student. He is currently an active full-time student enrolled on Year 3 of the UXD programme.

Over his time here at Edinburgh Napier University I have been his Programme Leader and also taught Shane in a number of different modules. He has always participated well in class activities and has developed good team working skills. Many of the assignments on the UXD programme require students to demonstrate a range of skills including analytical reasoning, creativity, originality, criticality and reflective practice. Shane has performed well in all of his modules so far, regularly achieving marks well beyond the class average and has achieved Merits for the majority of the modules taken so far. His Year 2 average was 74.4% with a current Year 3 average of 76.5%.

From experience of teaching Shane I believe he is highly capable of furthering his education with the Master's degree at Aalborg University. He is a dedicated student who strives to enhance his skills and knowledge at every opportunity. Shane has always shown a keen interest in developing creative solutions to user problems and in understanding the effects of design on users within user experience.

Should you require any further information please do not hesitate to get in touch.

Yours Sincerely,

Dr Ashley Morton
Programme Leader User Experience Design BSc (Hons)
Lecturer in User Experience Engineering
SCEBE School Lead for Wellbeing, Inclusion & Disability



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17 February 2025

Statement of Support for Shane Anderson's Application

To Whom it May Concern

I am writing to confirm my support for Shane Anderson's application to the Master of Science in Software Engineering programme at Aalborg University.

I met Shane during his studies in the User Experience Programme at Edinburgh Napier University when he undertook my taught module on Creative Technology. Throughout the module's duration he remained an active and engaged student who demonstrably put forward all his attention and enthusiasm to his studies.

This was evidenced by the exceptional coursework he submitted which went above and beyond the brief and reflected his initiative and self-directed creativity.

Considering his academic profile so far, I have no doubt that he has the work ethic, aptitude, and attitude to succeed at any task he sets his mind to, and I am very happy to support his application for the programme and help him continue his academic journey.

Yours sincerely,

Dr Dimitrios Darzentas

Lecturer, Applied Informatics, Edinburgh Napier University

